# Somerset Bus Partnership Seminar Bus/Rail Connectivity

23rd January 2023

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South Western Railway

159003



158952

# A wise Somerset Prophecy



Sir John Betjeman in Somerset during 1963...

# Railways in Somerset



Glastonbury



Shepton Mallet (Charlton Road)



Wincanton



Langport



Yeovil Town

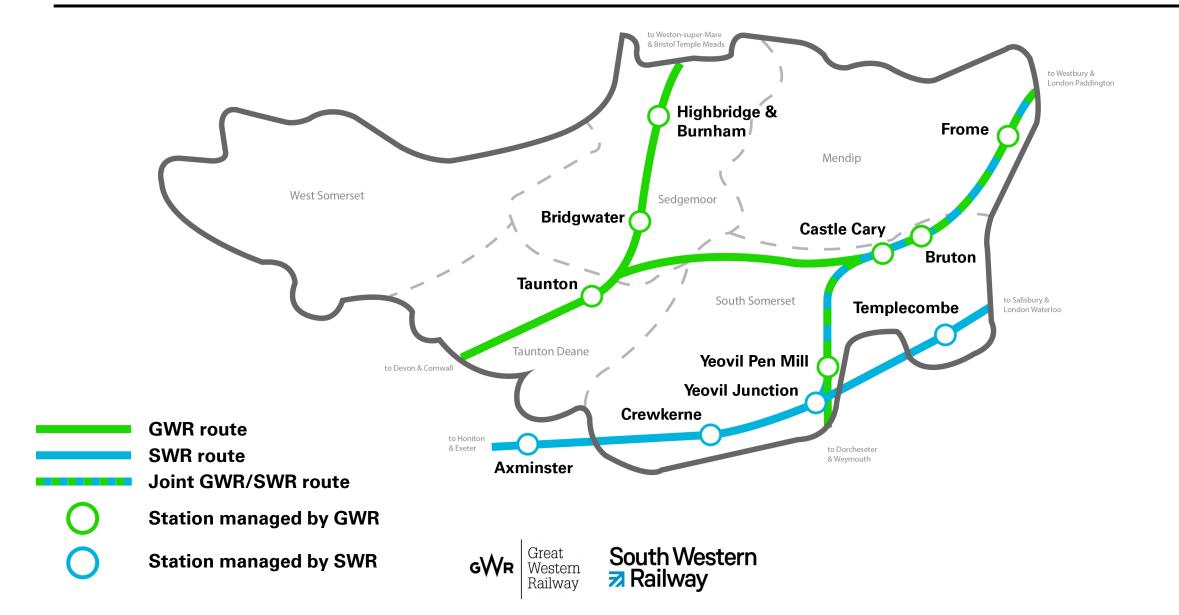


Dulverton





## Railways in Somerset - 2023



# Large settlements not covered directly by rail

| Settlement           | Population | GWR Railhead                                     | SWR Railhead  |  |  |
|----------------------|------------|--|---|--|--|
| Minehead             | 12,000     | Taunton (25 miles)                               | N/A   |  |  |
| Burnham-on-Sea       | 20,000     | Highbridge & Burnham (1.5 miles)                 | N/A   |  |  |
| Glastonbury & Street | 35,000     | Castle Cary (15 r                                | miles)  |  |  |
| Wells                | 12,000     | Castle Cary (12 r                                | niles)  |  |  |
| Shepton Mallet       | 11,000     | Castle Cary (7 miles)                            | Castle Cary (7 miles)<br>Templecombe (17 miles)                                 |  |  |
| Wincanton            | 5,500      | Castle Cary (7 miles)                            | Castle Cary (7 miles)<br>Templecombe (6 miles)                                  |  |  |
| Yeovil               | 46,000     | Yeovil Pen Mill (1.3 miles)                      | Yeovil Pen Mill (1.3 miles)<br>Yeovil Junction (2 miles)                        |  |  |
| Chard                | 13,000     | Taunton (15 miles)<br>Yeovil Pen Mill (22 miles) | Yeovil Pen Mill (22 miles)<br>Yeovil Junction (22 miles)<br>Crewkerne (9 miles) |  |  |
| Wellington           | 17,000     | Taunton (7 miles)<br>Tiverton Parkway (10 miles) | N/A   |  |  |
| Somerton             | 5,000      | Castle Cary (10 miles)                           | Yeovil Junction (12 miles)  |  |  |
| Radstock             | 10,000     | Frome (8 miles)<br>Westbury (15 miles)           |   |  |  |

## GWR, SWR and Bus/Rail Connectivity

- Both operators are committed to modal shift away from the private car
- We begin 2023 by starting a "TOC-less" approach to bus/rail integration
- We take a neutral view on working with specific bus operators
- Significant section of shared railway between Yeovil, Castle Cary, Frome and Westbury









### Bus services – from major settlements to railheads

| From               | To (rail station)   | Bus service   | Approx frequency (daytime)                                      | Bus/train connects? | To note  |
|--------------------|---|---|---|---------------------|--|
| Minehead           | Taunton   | 28 (Buses of Somerset)  | Every 30 mins   | ✓                   | Dedicated interchange at Taunton station.  |
| Burnham-on-Sea     | Highbridge & B'ham  | 21 (Buses of Somerset)  | Every 30 mins   | X                   | Buses out on the main road, but connections timetabled to miss by 3-15 minutes                             |
| Glastonbury        | Castle Cary   | N/A   | N/A   | X                   | 5 buses/day via Taunton (not station)  |
| Wells              | Castle Cary   | N/A   | N/A   | X                   | Connectivity via Bristol or Bath   |
| Shepton Mallet     | Castle Cary<br>Templecombe                                  | 1/1B/1C (South West Coaches)<br>N/A   | 8 buses a day<br>N/A  | X<br>X              | Times between bus/train aren't integrated  |
| Wincanton          | Castle Cary<br>Templecombe                                  | 667 (South West Coaches)<br>58 (Buses of Somerset)  | 6 buses a day<br>Every 60 minutes                               | X<br>X              | Times between bus/train aren't integrated<br>Times between bus/train aren't integrated                     |
| Yeovil town centre | Yeovil Pen Mill<br>Yeovil Junction                          | 68 (Somerset County Council)<br>68 (Somerset County Council)                              | Every 60 minutes<br>Every 60 minutes                            | X/√                 | Bus connects with Weymouth bound trains only   |
| Chard              | Axminster Taunton Yeovil Pen Mill Yeovil Junction Crewkerne | 30 (Buses of Somerset)<br>30 (Buses of Somerset)<br>N/A<br>N/A<br>96 (South West Coaches) | 8 buses a day<br>8 buses a day<br>N/A<br>N/A<br>5/6 buses a day | X<br>X<br>X<br>X    | Connects at Axminster. Doesn't serve TAU stn.  2 buses to/from Chard connect with trains to/from Salisbury |
| Wellington         | Taunton   | N/A   | N/A   | X                   | Wellington-Taunton buses don't serve rail station  |
| Somerton           | Castle Cary   | N/A   | N/A   | Х                   | No direct link. Possible by changing at Street   |
| Radstock           | Frome<br>Westbury   | N/A<br>N/A  | N/A<br>N/A  | X<br>X              | 5 buses to Frome Market – don't serve station  |
| B'wtr town centre  | Bridgwater  | N/A   | N/A   | Х                   | Buses do not serve the station – nearest stop out on the main road.  |

# Lots of low hanging fruit

- Tweaks to timetables to improve connections with existing bus services
- Better wayfinding and information provision at stations
- Better information provided on board trains
- Taking the marketing opportunities that are already out there

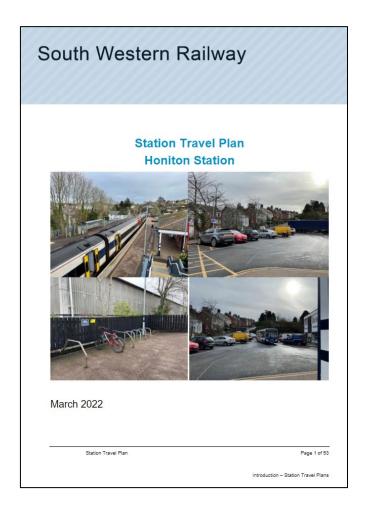






#### Travel Plans

- SWR have now completed 135 travel plans in conjunction with local partners and the documents will be shared shortly
- These will form the evidence base for future schemes and initiatives, some of which are either already complete or underway
- Will be 'live' documents to update in line with local changes e.g. development/local plans, travel patters, completed schemes etc.





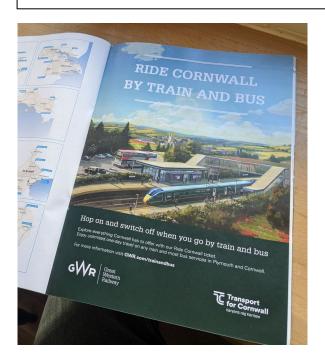


## Partnership Working

# Change for buses to Marlborough

Use the app to book your bus or call 01225 712 900





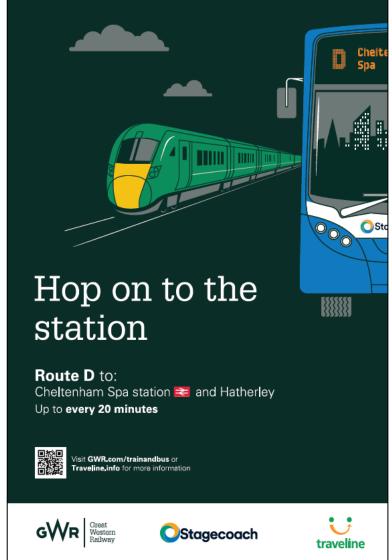






### Partnership Working







South Western **₹** Railway

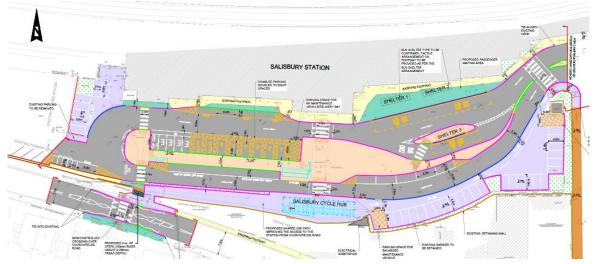
### Developing Mobility Hubs at Stations

- Current forecourt schemes include: South Western Railway:
  - Weymouth (complete)
  - Alton
  - Salisbury
  - Godalming
  - Southampton Central
  - Pinhoe (Devon CC, complete)

#### Great Western Railway:

- Taunton
- Castle Cary
- Bridgwater









### Collaboration with Community Rail Partnerships

- Improved wayfinding
- Transport Integration forums
- Acting as a continual 'honest friend'













# Pinhoe Interchange, Exeter & Southampton







#### GWR – Bus Branch Lines

- Tight relationship between train operator, bus operator and local authority
- Well integrated timetables
- Route branding on buses, timetables and publicity
- Information at stations/trains improved, including posters and announcements
- Highlighting the ease of using the service contactless card payments, Traveline
- Review of the physical interchange location of bus stop, wayfinding, facilities









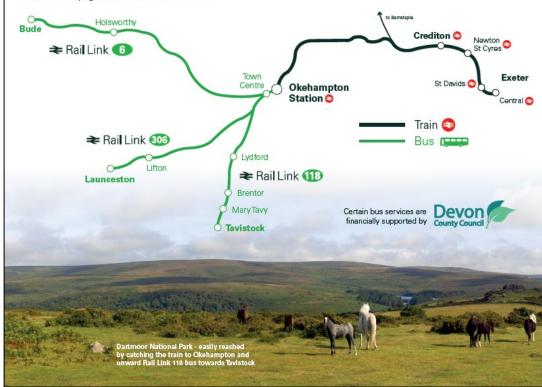
#### GWR – Bus Branch Lines



Three Rail Link bus services from Bude, Launceston and Tavistock connect seamlessly with the Dartmoor Line. They take in stunning scenery as they make their way to and from Okehampton railway station.

Buses are timed to connect with trains and accept both cash and contactless payments.

See the next pages for timetable information.



#### Rail Link bus times

Showing Exeter connections (journey time 40 mins approx)

Certain bus services are financially supported by County County

Visit GWR.com for full details of train services



#### Tavistock - Lydford - Okehampton

| Mondays - Saturdays      |   |      |      |      | Op   | erated by | Dartline |
|--------------------------|---|------|------|------|------|-----------|----------|
| Tavistock, Bus Station   | d | 0625 | 0820 | 1020 | 1220 | 1420      | 1650     |
| Mary Tavy, Garage        | d | 0637 | 0832 | 1032 | 1232 | 1432      | 1702     |
| Lydford, War Memorial    | d | 0647 | 0849 | 1049 | 1249 | 1449      | 1719     |
| Okehampton, West Street  | d | 0706 | 0909 | 1109 | 1309 | 1509      | 1739     |
| Okehampton Rail Station  | а | 0713 | 0916 | 1116 | 1316 | 1516      | 1746     |
| Train departs for Exeter | d | 0725 | 0925 | 1127 | 1326 | 1525      | 1830     |

#### Okehampton - Lydford - Tavistock

|   |             |                                      |  | Op   | erated by   | / Dartline   |
|---|-------------|--------------------------------------|--|--|---|--|
| а | 0707        | 0915                                 | 1117   | 1316   | 1515  | 1817   |
| d | 0720        | 0930                                 | 1130   | 1330   | 1530  | 1830   |
| d | 0730        | 0935                                 | 1135   | 1335   | 1535  | 1835   |
| d | 0746        | 0951                                 | 1151   | 1351   | 1551  | 1851   |
| d | 0804        | 1009                                 | 1209   | 1409   | 1609  | 1909   |
| а | 0818        | 1023                                 | 1223   | 1423   | 1623  | 1923   |
|   | d<br>d<br>d | d 0720<br>d 0730<br>d 0746<br>d 0804 | d 0720 0930<br>d 0730 0935<br>d 0746 0951<br>d 0804 1009 | d 0720 0930 1130<br>d 0730 0935 1135<br>d 0746 0951 1151<br>d 0804 1009 1209 | a 0707 0915 1117 1316<br>d 0720 0930 1130 1330<br>d 0730 0935 1135 1335<br>d 0746 0951 1151 1351<br>d 0804 1009 1209 1409 | d 0720 0930 1130 1330 1530<br>d 0730 0935 1135 1335 1535<br>d 0746 0951 1151 1351 1551<br>d 0804 1009 1209 1409 1609 |



#### Launceston - Lifton - Okehampton

| Mondays - Saturdays       | Operated by Go Cornwall E |      |      |      |      |
|---------------------------|---------------------------|------|------|------|------|
| Launceston, Westgate St.  | d                         | 0628 | 0928 | 1328 | 1728 |
| Lifton, Lifton Hall Hotel | d                         | 0643 | 0943 | 1343 | 1743 |
| Bridestowe, turn          | d                         | 0658 | 0958 | 1358 | 1758 |
| Okehampton, West Street   | d                         | 0710 | 1010 | 1410 | 1810 |
| Okehampton Rail Station   | а                         | 0717 | 1017 | 1417 | 1817 |
| Train departs for Exeter  | d                         | 0725 | 1025 | 1426 | 1830 |

#### Okehampton - Lifton - Launceston

| Mondays - Saturdays       |   | Оре  | rated by | Go Com | wall B |
|---------------------------|---|------|----------|--------|--------|
| Train arrives from Exeter | а | 0707 | 1015     | 1417   | 1817   |
| Okehampton Rail Station   | d | 0735 | 1025     | 1425   | 1829   |
| Okehampton, West Street   | d | 0742 | 1032     | 1432   | 183    |
| Bridestowe, turn          | d | 0753 | 1043     | 1443   | 184    |
| Lifton, Arundell Arms     | d | 0808 | 1058     | 1458   | 1859   |
| Launceston, Westgate St.  | а | 0820 | 1110     | 1510   | 1910   |
|                           |   |      |          |        |        |

#### **₹** Rail Link **6**

#### Bude - Holsworthy - Okehampton

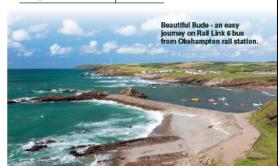
| Mondays - Saturdays       | Operated by Stageco |      |      |      |      |      |
|---------------------------|---------------------|------|------|------|------|------|
| Bude, The Strand          | d                   | 0605 | 0910 | 1210 | 1510 | 1810 |
| Holsworthy, Church        | d                   | 0627 | 0932 | 1232 | 1532 | 1832 |
| Halwill Jct, Station Road | d                   | 0644 | 0949 | 1249 | 1549 | 1849 |
| Okehampton, West Street   | d                   | 0707 | 1010 | 1310 | 1610 | 1910 |
| Okehampton Rail Station   | а                   | 0715 | 1017 | 1317 | 1617 | 1917 |
| Train departs for Exeter  | d                   | 0725 | 1025 | 1326 | 1625 | 1931 |

| Sundays Operated          | Operated by Go Cornwall Bus |      |      |  |  |
|---------------------------|-----------------------------|------|------|--|--|
| Bude, The Strand          |                             | 0805 | 1405 |  |  |
| Holsworthy, Church        | d                           | 0827 | 1427 |  |  |
| Halwill Jct, Station Road | d                           | 0844 | 1444 |  |  |
| Okehampton, West Street   | d                           | 0907 | 1507 |  |  |
| Okehampton Rail Station   | а                           | 0915 | 1515 |  |  |
| Train departs for Exeter  | d                           | 0925 | 1525 |  |  |

#### Okehampton - Holsworthy - Bude

| Mondays - Saturdays       |   |      |      | Operate | ed by Sta | agecoac |
|---------------------------|---|------|------|---------|-----------|---------|
| Train arrives from Exeter | а | 0707 | 1015 | 1316    | 1615      | 1922    |
| Okehampton Rail Station   | d | 0725 | 1025 | 1325    | 1625      | 1925    |
| Okehampton, West Street   | d | 0733 | 1033 | 1333    | 1633      | 1933    |
| Halwill Jct, Station Road | d | 0751 | 1051 | 1351    | 1651      | 1951    |
| Holsworthy, Library       | d | 0811 | 1111 | 1411    | 1711      | 2011    |
| Rude The Strand           | 2 | 0833 | 1133 | 1433    | 1733      | 2033    |

| Sundays       | Operated by Go Cornwall Bus |   |      |      |  |
|---------------|-----------------------------|---|------|------|--|
| Train arrives | s from Exeter               | а | 1216 | 1818 |  |
| Okehampt      | on Rail Station             | d | 1228 | 1828 |  |
| Okehampto     | on, West Street             | d | 1236 | 1836 |  |
| Halwill Jct   | , Station Road              | d | 1254 | 1854 |  |
| Holsworth     | <b>y</b> , Library          | d | 1313 | 1913 |  |
| Bude, The     | Strand                      | а | 1335 | 1935 |  |





### Somerset – The GWR bucket list

| Station              | Short Term   | Longer Term  |
|----------------------|--|--|
| Taunton              | <ul> <li>Opening of the bus interchange</li> <li>Follow up review of station information/signage</li> <li>Minehead bus link – destination based marketing, improved vehicle branding and reinstatement of through ticketing</li> </ul> | <ul> <li>Reinstatement of key buses from large centres including Wellington and Glastonbury to the rail station</li> <li>Reinstatement of train service Taunton – Bishop's Lydeard alongside summer services Taunton - Minehead</li> </ul> |
| Bridgwater           | <ul> <li>Improved local bus information (where to catch it,<br/>live departure information)</li> </ul>   | <ul> <li>Bus services to come onto the station<br/>forecourt – town centre link</li> </ul>   |
| Highbridge & Burnham | Better wayfinding between platform and bus stop  |  |
| Castle Cary          | <ul> <li>Tweaks to timetables to improve integration between buses (Shepton Mallet) and trains</li> <li>Improved wayfinding/information provision for buses at Castle Cary station</li> </ul>  | <ul> <li>Safer bus stop facilities for Shepton-bound buses</li> <li>Improved forecourt layout for larger buses</li> <li>New bus links to Wells, Glastonbury &amp; Street</li> </ul>  |
| Bruton               | • N/A  | Integration with 667 to Wincanton  |





### Somerset – The GWR bucket list

| Station         | Short Term  | Longer Term  |
|-----------------|---|--|
| Frome           | <ul> <li>Wayfinding to the bus stops out on the main road</li> </ul>                        | <ul> <li>Key bus services to be extended to the<br/>railway station from Market Square</li> </ul>                              |
| Yeovil Pen Mill | <ul> <li>Better visibility, promotion and<br/>integration of the Yeovil bus link</li> </ul> | <ul> <li>Consolidation of all bus services in one<br/>location (currently split between<br/>forecourt and main road</li> </ul> |
|                 | <ul> <li>Destination marketing for Wincanton</li> </ul>                                     |  |





### Somerset – The SWR bucket list

| Station         | Short Term  | Longer Term   |
|-----------------|---|---|
| Crewkerne       |   | <ul> <li>Higher frequency link to / from Chard<br/>instead of a Chard Parkway station</li> </ul>  |
| Axminster       | <ul> <li>Better visibility, promotion and integration of the Chard bus link (30)</li> </ul> | <ul> <li>Timetable work on the 30 to better integrate with Exeter bound services</li> <li>Higher frequency link to / from Chard instead of a Chard Parkway station</li> </ul> |
| Yeovil Junction | <ul> <li>Better visibility, promotion and<br/>integration of the Yeovil bus link</li> </ul> |   |
| Templecombe     |   | <ul> <li>Timetable work on the 58 from<br/>Wincanton to better integrate with<br/>Eastbound train services</li> </ul>   |





